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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Daniel N. Duncan, Alexander N. Svoronos, Thomas J. Miller
Assignee: Austin Logistics Incorporated
Title: Method and System for Self-Service Scheduling of Inbound Inquiries
Serial No.: 10/082,386 Filed: February 25, 2002
Examiner: Unknown Group Art Unit: 2642
Docket No.: 066416.0126

Technology Center 2600

Austin, Texas
June 3, 2002

COMMISSIONER FOR PATENTS
Washington, D. C. 20231

INFORMATION DISCLOSURE STATEMENT

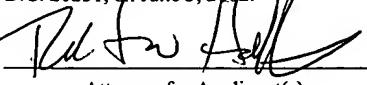
Sir:

Pursuant to 37 C.F.R. § 1.56, § 1.97 and § 1.98, Applicants wish to call the following documents to the attention of the Examiner.

A PTO form 1449 listing these documents is enclosed.

Citation of the above documents shall not be construed as:

1. an admission that the documents are necessarily prior art with respect to the instant invention;
2. a representation that a search has been made, other than as described above; or
3. an admission that the information cited herein is, or is considered to be, material to patentability as defined in § 1.56(b).

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: COMMISSIONER FOR PATENTS, Washington, D.C. 20231, on June 3, 2002.	
 Attorney for Applicant(s)	35 Jun 2002 Date of Signature

Respectfully submitted,



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